

J AND J COATINGS LIMITED

# WARRANTY AGREEMENT

30-Year Limited Warranty on Parging Services

This Limited Warranty Agreement ("Warranty") is issued by J and J Coatings (the "Company") to the original purchaser (the "Customer") of parging services provided by the Company. This Warranty ensures that our work meets professional standards and offers protection against defects in materials and workmanship for a period of 30 years from the date of service completion.

## **WARRANTY COVERAGE**

The Company warrants that the parging applied by its team will remain free from defects in materials and workmanship under normal conditions of use. This Warranty covers:

- Peeling, flaking, or delamination of the parging surface due to improper application.
- Cracking due to material failure (excluding cracks resulting from structural movement, settlement, or impact damage).

### **EXCLUSIONS**

This Warranty does not cover:

- Damage caused by external factors such as soil movement, frost heave, foundation shifting, or water penetration due to improper drainage.
- Impact damage from vehicles, landscaping, or other physical contact.
- Surface discoloration or efflorescence, which are natural occurrences in cement-based materials.
- Damage caused by homeowner-applied paints, coatings, or sealants not recommended by J and J Coatings.
- Damage resulting from repairs or modifications made by others without prior approval.

phone: (780) 709-7499

email: info@parge.ca

website: www.parge.ca

### **CUSTOMER RESPONSIBILITIES**

To maintain the validity of this Warranty, the Customer must:

- Ensure proper grading and drainage around the foundation to prevent water accumulation.
- Avoid applying any coatings, sealants, or alterations without written consent from J and J Coatings.
- Promptly notify J and J Coatings of any suspected defects covered under this Warranty.

### **HOW TO FILE A WARRANTY CLAIM**

If you suspect a defect in your parging that falls under this Warranty, follow these steps:

- Contact Us Reach out to J and J Coatings at (780) 709-7499 or info@parge.ca with your warranty claim.
- Inspection We will schedule an inspection to assess the issue and determine coverage under this Warranty.
- Resolution If the issue is covered under this Warranty, we will repair or replace the defective parging at no cost to you.

#### **TRANSFERABILITY**

This Warranty is fully transferable to subsequent homeowners. If the property is sold, the new owner may claim coverage under this Warranty. We recommend that the new homeowner contact J and J Coatings to update their information for record-keeping purposes.

### LIMITATION OF LIABILITY

J and J Coatings' liability is limited to the repair or replacement of defective parging as described in this Warranty. The Company is not responsible for incidental or consequential damages, including, but not limited to, property damage or costs associated with alternative repairs.

### LIMITATION OF LIABILITY

This Warranty shall be governed by and interpreted in accordance with the laws of Alberta, Canada.

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